

# 豪景花園管理有限公司

## T.L. 60 MANAGEMENT LIMITED

(牌照號碼：C-642565)

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檔案編號：HKG/N/2023/0653

### 有關：業戶的快遞/郵包暫存於地下大堂事宜

我們注意到近日有派遞員將屬於業戶的快遞/郵包，暫時放置於大堂內，並出現遺失情況：

本部重申，任何快遞/郵包均屬業戶個人財物，客服部及保安員並不會協助業戶簽收、看管及處理任何私人物品，包括但不限於：快遞物品/郵包/貨物/大型貨件。

本部建議業戶應盡量安排與送貨員當面交收，又或安排在屋苑附近的自提點或本苑A停車場出口附近的自提櫃提取快遞/郵包。如派遞員於派件時未能與業戶安排當面交收並暫時放置於大堂時，請業戶盡快取回有關物品，以免同類事件再次發生，多謝合作。

如有任何問題，可致電 2491 7234 向本部職員查詢。

豪景花園客戶服務部

2023年8月3日

Ref : HKG/N/2023/0653

Date : 3<sup>th</sup> August, 2023

To: All Resident of Hongkong Garden

### **Re: Temporary storage of express delivery/postal parcels of Owners in the lobby of the Building**

We have noticed that a courier/packet belonging to Owners has been temporarily placed at the lobby by a courier recently, and it has been lost.

The Customer Services Department reiterates that any courier/postal parcel is the personal property of the Owners, and the customer service department and security guards will not assist the Owners to sign for, guard and handle any personal items, including but not limited to: express items/postal parcels/goods/large shipments.

The Customer Services Department recommend that Owners should arrange face-to-face delivery with the courier, or pick up the courier/postal parcel at the self-pickup point nearby property or the "Self Pick-up Point" near the exit of the Carpark A of this estate. If the courier fails to arrange face-to-face delivery with the Owner during delivery, and placed courier/postal parcel at the lobby, the Owner is requested to retrieve the relevant items as soon as possible to avoid similar incidents. Thank you for your cooperation.

If you have any questions, please contact our staff at 2491 7234.

Customer Services Department

